

CHA and the Canadian Patient Safety Institute (CPSI) are partnering to deliver the Canadian Patient Safety Officer (CPSO) course in Ottawa, Ontario, in April 2011*. The CPSO course is a comprehensive patient safety course designed for healthcare professionals and leaders who understand the fundamentals of patient safety and have formal responsibility for disseminating patient safety principles and programs throughout their organizations.

Drawing on the expertise of patient safety experts from across Canada, during the 4-day program participants will learn how to:

- identify the components and functions of a patient safety management system;
- develop a patient safety program (tools and techniques);
- recognize system induced adverse events and near misses;
- recognize the human factors (i.e. fatigue) related to patient safety;
- understand high risk clinical processes;
- develop strategies to influence and enhance patient safety culture;
- foster communication, teamwork and organizational culture as it relates to patient safety; and will
- examine other special and emerging topics in patient safety.

For more information about the course including date, location and registration fees, etc, contact CHA Learning at safety@cha.ca.

* This course's delivery is dependent on a sufficient number of registrations and may be subject to cancellation without notice.